

Appendix 1: Complaint data

Table 1 – Complaints reported to [January 2026 Committee](#) as not having been resolved at that time

URN	Date received	Date determined	If concluded, basis on which decision was taken	Complaint Topic	Additional notes
U2025	03/07/2025	9/4/2026	Decision to take no further action at preliminary assessment stage on the basis that it would not be in the public interest to refer it for formal investigation	D	Complaint concerned remarks and claims made online about the complainant and other third parties.
Z2025	24/08/2025	21/01/2026	Decision to take no further action at preliminary assessment stage, insufficient evidence of a breach of the Code having been identified to merit progressing the complaint	A	Complaint about comments made by a member about a politician from another Party.
G12025	05/10/2025	Ongoing	Not yet concluded	A	Complaint alleging misinformation conveyed within a newsletter
H12025	03/10/2025	9/4/2026	Decision made to take no further action at preliminary assessment stage, insufficient evidence of a breach of the Code having been identified to merit progressing the complaint	D	Complaint regarding comments by subject member which the complainant alleged had encouraged racism.

J12025	17/10/2025	Ongoing	Not yet concluded	B	Complaint regarding conduct during a Cllr's speech.
L12025	16/10/2025	Ongoing	Complaint referred for formal investigation, which remains underway.	D	Complaint about the conduct of a Cllr alleging inappropriate conduct.
M12025	21/11/2025	8/4/2026	Decision to take no further action at preliminary assessment stage, insufficient evidence of a breach of the Code having been identified to merit progressing the complaint.	B	Complaint about the conduct of the Chair of a Council meeting.
N12025	29/11/2025	8/4/2026	Decision to take no further action at preliminary assessment stage, insufficient evidence of a breach of the Code having been identified to merit progressing the complaint	B	Complaint about the conduct of three separate Cllrs at a Council meeting.
O12025	06/12/2025	9/4/2026	Decision to take no further action at preliminary assessment stage, insufficient evidence of a breach of the Code having been identified to merit progressing the complaint	A	Complaint alleging lack of response to comms sent to three Cllrs.
P12025	18/12/2025	10/03/2026	Decision to take no further action at preliminary assessment stage, insufficient evidence of a breach of the Code having been identified to merit progressing the complaint	B	Complaint about the conduct of three separate Cllrs at a Council meeting.

Table 2: Complaints received in since the January 2026 report to this Committee:

A2026	07/01/2026	Ongoing	Decision to take no further action at preliminary assessment stage, insufficient evidence of a breach of the Code having been identified to merit progressing the complaint	B	Complaint about the subject member's conduct at a full Council meeting.
B2026	17/01/2026	25/02/2026	Decision to take no further action at preliminary assessment stage, insufficient evidence of a breach of the Code having been identified to merit progressing the complaint	C	Complaint alleging misleading public statements in the press by the subject member.
C2026	25/11/2025	8/04/2026	Decision to take no further action at preliminary assessment stage, insufficient evidence of a breach of the Code having been identified to merit progressing the complaint	D	Complaint about the subject member's conduct before and during a full Council meeting.
D2026	29/01/2026	8/04/2026	Decision to take no further action at preliminary assessment stage, insufficient evidence of a breach of the Code having been identified to merit progressing the complaint	C	Complaint about subject member's conduct in their ward, including in relation to a planning application.
E2026	12/02/2026	8/04/2026	Decision to take no further action at preliminary assessment stage, insufficient evidence of a breach of	C	Complaint about the tone and content of email comms by the subject member.

			the Code having been identified to merit progressing the complaint		
F2026	15/02/2026	8/04/2026	Decision to take no further action at preliminary assessment stage, insufficient evidence of a breach of the Code having been identified to merit progressing the complaint	A	Complaint about member's response/ lack thereof to an enquiry.
G2026	05/03/2026	Ongoing	Not yet concluded	D	Complaint about a social media post about the complainant
H2026	31/03/2026	Ongoing	Not yet concluded	C	Complaint alleging inaccuracy of information provided by subject member about Council services
I2026	27/03/2026	Ongoing	Not yet concluded	B	Complaint regarding response provided by a subject member to a public question about an email sent by the Council.
J2026	31/03/2026	Ongoing	Not yet concluded	A	Complaint about the position taken by two councillors regarding a planning application in their ward

Key to Complaint topics

Code	Description of type of conduct complained about
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A	<i>Complaints about members' conduct in their wards, including when discharging their ward responsibilities or otherwise communicating with constituents or other stakeholders.</i>
B	<i>Complaints about comments or conduct either at council meetings, or at meetings at which members are representing BHCC</i>
C	<i>Complaints about conduct relating to council business or other members made outside council meetings, including on social media</i>
D	<i>Complaints about a member's conduct or position on an issue which is not council business or a ward matter, including conduct or a statement reported in the press or made on social media</i>

